

BIRMINGHAM AREA CABLE BOARD MEETING

Wednesday, September 18, 2019 at 7:45 am

***Village of Beverly Hills

Council Chambers***

18500 West 13 Mile Road

1. Roll Call
2. Approve Meeting Minutes for Cable Board Meeting of August 21, 2019-M
3. Public Comments
4. Municipal Support Services Grant Request- Village of Beverly Hills-M
5. Municipal Support Services Grant Request-Village of Beverly Hills Dept. of Public Safety-M
6. Committee Reports
 - a. Cable Action Committee
 - b. PEG Committee
7. Executive Director's Report
8. Provider Related Topics
 - a. Comcast
 - b. AT&T
 - c. WOW
9. BAPA/BAMA Report
10. Old Business
11. New Business
12. Public Comments
13. Board Comments
14. Adjourn

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – August 21, 2019

Present: Abraham, Eick, Fenberg, McLain - Birmingham
 Borgon, Delaney, Gugni – Beverly Hills
 Ettenson – Bingham Farms
 Mydloski - Franklin

Absent Shand - Birmingham

Also Present: White - BACB Executive Director
 Currier – Attorney for Cable Board
 Rota – Bloomfield Community Television

McLain called the meeting to order at 7:45AM in the Village of Beverly Hills Municipal Building at 18500 W. Thirteen Mile Road.

McLain introduced Heather Mydloski, the new Franklin representative.

APPROVE MINUTES OF CABLE BOARD MEETING HELD July 17, 2019.

Motion by Ettenson, seconded by Gugni to approve the minutes of the Regular Cable Board Meeting on July 17, 2019, as presented.

Motion Passed (9-0).

PUBLIC COMMENTS

Jeff Davidson, Birmingham resident, came home in July, went through his gate and found yellow and red blotches on the pavers in his back yard. He found no sign and had had no advance phone call regarding this action. He called Joe Valentine, Birmingham City Manager, to get some information. Valentine referred him to Cathy White, BACB Executive Director. After dealing with Comcast on this matter, he was unhappy with Comcast’s Customer Service. Taking the matter into his own hands and doing some additional research, he spoke with the president of the local Miss Dig who directed him to URG - Utility Resource Group, LLC, the company which “lays” the paint for Miss Dig. That day someone from URG came out to his house and removed the paint. The issue was not about the paint but rather how someone could come on personal property without the homeowner’s knowledge and/or permission, or even without advance notice and state he/she had permission to do this, and then not even leave a notice after the work was done.

Ettenson was curious as to the explanation of what the paint was for. Davidson explained it was for laying new cable TV lines. He even found paint on the pavers at his back door.

McLain explained her role in this scenario as she was on the line with Miss Dig at the same time Davidson was getting information. For the benefit of the public, she explained the process. When any of the three (3) cable providers (Comcast, WOW, and AT&T) in Birmingham want to do any work in the rights of way or in the easement, a “job request” is issued with Miss Dig, which is a 1-800 service, then with AMcomm Telecommunications, Inc. the boring company, and then with URG which paints the marks: red paint for electrical and yellow for gas. This was a very tedious procedure involving several different subcontractors but nowhere was there any contact with Mr. Davidson. The question was: how did this happen and what are the guidelines in Birmingham? Guidelines for Beverly Hills, Bingham Farms and Franklin would be investigated.

Carrier explained that, generally, cable companies are allowed to use the easements of DTE or AT&T, wherever the poles are. The Birmingham Ordinance does not state that those companies need to notify the resident in advance or leave a notice after the fact when access to private property is required. He will have a discussion with the City Manager about this problem and the constant problem with the paint removal. He will investigate the guidelines for Beverly Hills, Bingham Farms and Franklin.

McLain inquired as to what the subscribers and BACB can do to remedy the problem of courtesy and respect for boundaries and how to update the Ordinance. Carrier gave some suggestions on the local level. With McLain's assistance, Davidson would like to send an informal complaint to the MPSC. According to McLain, the MPSC has 21 days to respond and if Davidson was unsatisfied with the resolution his option would be to lodge a formal complaint which would be retaining an attorney, etc. He and McLain would consult and decide which way to proceed.

COMMITTEE REPORTS

Cable Action Committee

Abraham, Chair, stated there had not been an August meeting and, therefore, nothing new to report.

The next Cable Action Committee meeting would be Thursday, September 5 at 4:30 PM at the Baldwin Public Library in Birmingham.

PEG Committee

Borgon reported there had been a meeting, Tuesday, August 13, 2019, attended by Abraham, Kowalski, Black, White and himself to talk about several items that required more details to bring to the BACB meeting this morning.

For Mydloski's benefit, Borgon gave a brief history of the BACB's relationship with BCTV and an update on BCTV's proposal to BACB which was the only one the Cable Board had received. He noted that due to some FCC legislation currently pending, the proposal would not be formally approved. Carrier would provide an update on the changes on how much BACB would receive from the providers if it were approved. Until there was an FCC decision, BACB and BCTV have agreed to continue with the current contract paid on a quarterly basis.

i. Approval of BCTV Proposal (as modified) – Cable Access Management

Motion by Abraham, seconded by Etnenson to approve the payment to BCTV in the amount not to exceed \$53,200 per quarter until details of the new FCC Rule are clarified after which the BCTV contract can be negotiated and approved.

Borgon stated that the contract with BCTV would be negotiated once the FCC Rule regarding the PEG and franchise fee collections were clarified. He noted that the quarterly amount was the same as in the past. He reminded the Board that part of the contract included the sports programming of Groves vs. Seaholm sporting events on a quarterly basis and may have to be reconsidered if funding from the providers does not materialize.

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – August 21, 2019

Currier explained the FCC situation regarding the rules of PEG and the cost of PEG. The cable providers can now charge against the PEG fees the cost of any capital improvements or capital expenditures. This would automatically reduce the PEG fees at their end for those expenditures. He stated that what was disturbing to him was that the providers can now charge for the transmission of the signal from any meeting room to the head-end station, the calculation of which is unknown. He has heard different opinions, estimates and explanations on this subject but no one really knows. He has also heard there has been a big effort by certain firms to raise funds to start a lawsuit to get this overturned. He was not recommending this because the BACB did not have the resources to do that. He, McLain and Borgon met with Kowalski and Rota to discuss entering into a short term contract until this was resolved. The BACB must talk with the four (4) communities to find out what their desires are as all this unfolds. Fortunately BACB has enough funds in the bank right now to sustain the television programming with the PEG funds for four (4) or five (5) years; however, BACB needed to safeguard them.

Delaney inquired about the franchise fees and how they would be affected. Currier responded that from what he has heard and read it was unclear but it looked like the handling would be the same as with the PEG fees. McLain explained the monetary distribution if the FCC legislation took effect. No timeframe has been set for a decision; however, Currier believed it would be before the end of the year. In addition, there was nothing in what he has read or heard which addresses whether the decision would be retroactive or not. Because of all these uncertainties, the discussions with BCTV were very cautious.

Responding to Delaney, Currier confirmed that he would be in immediate contact with McLain, as he has been in the past, reporting to her everything he has done as well as notifying the Board immediately. McLain affirmed this and added that she, being on the Board of the Michigan NATOA, has been in direct contact with the national NATOA which was fighting this.

Roll Call Vote:
Motion Passed (9-0).

ii. Approval of Purchase-Equipment to film Bingham Farms meetings

Borgon explained that Bingham Farms has voted to record and show their meetings in the future. Rota has been working closely with Ken Marten, Village Manager, and looking at needed equipment. The cost would be a little over \$13,000 and in addition it would cost \$3,600/year for the filming of the meetings. The total would be \$17,600.

Motion by Ettenson, seconded by Abraham to approve a PEG Grant request in the amount not to exceed \$17,600 to the Village of Bingham Farms for the purchase of equipment to film the Village meetings and the actual cost to broadcast those meetings.

Rota clarified that the \$300/meeting was consistent with the cost of all the Birmingham meetings.

Roll Call Vote:
Motion Passed (9-0).

iii. Approval of Purchase – Truck Camera Triax (3)

Borgon explained that the truck normally has four (4) functioning triax cables. Unfortunately, two (2) are malfunctioning and need to be replaced. He recommended that a third Triax be purchased as a back-up.

Motion by Abraham, seconded by Fenberg to approve a PEG Grant request for the purchase of three (3) Triax cables with connectors for the truck in the amount not to exceed \$3,500 to be paid to Advanced Lighting & Sound.

McLain emphasized this was PEG money and by way of discussion this is BACB's mission and demonstrates to the FCC and others who are paying attention that the BACB are responsibly using these funds to provide access to all community members and municipalities and being transparent in the process.

Roll Call Vote:
Motion Passed (9-0).

iv. Approval of Purchase – Monitor for Beverly Hills Control Room

Borgon explained that something had happened to the monitor in the Beverly Hills control room when the new equipment was installed.

Motion by Delaney, seconded by Abraham to approve a PEG Grant request for the purchase of a new monitor for the Beverly Hills control room in the amount not to exceed \$200.

McLain noted that this was a backup system. In case there was an interruption of transmission, the person in the control room can immediately see it and fix the problem.

Roll Call Vote:
Motion Passed (9-0).

v. Approval of Cost to film 6 Fall Sports Events

Borgon reported that Rota had sent him the Groves vs. Seaholm tentative Fall Sporting Events Schedule (Volleyball, 2 Boys Water Polo, Boys Soccer, Girls Swimming, and Football). There are six (6) events at \$2,500 each which equals \$15,000.

Motion by Abraham, seconded by Gugni to approve the payment to BCTV in the amount not to exceed \$15,000 for broadcasting six (6) Fall Sporting events (\$2,500 per event).

Fenberg inquired about the filming of Tennis. Rota explained there were conflicts with the schedule and after some evaluation it was decided to only cover team sports.

Roll Call Vote:
Motion Passed (9-0).

Borgon reported the Program Committee looked at and approved three (3) new program ideas and one (1) idea which would be added to the website. He detailed all the ideas.

McLain thanked Borgon for all his hard work on PEG.

EXECUTIVE DIRECTOR'S REPORT

White referred to her monthly report dated August 14, 2019. There were eleven (11) complaints since the date of her last report. Because there were so many she touched on the subject matter of some. Most of the requests were asking for assistance in getting wires raised, removed or buried. There was a couple from people hoping to get additional compensation from Comcast: one for the loss of an internet program he was unable to get on Comcast as it was no longer available and another from a man who had some difficulties with his cable package options and billing. Both of these were pending. One complaint involved an AT&T customer who was unhappy that U-Verse couldn't reach an agreement with CBS and it had been removed from its line-up. This complaint has been closed. A Beverly Hills resident wanted one of his WOW boxes repaired before his wife came home from the hospital and the original date that he had been given for the repair was not soon enough. A member of the WOW escalation team reached out to the homeowner asking that he notify when he would be available but never received an answer before the original scheduled date. This complaint is now closed. Another Comcast customer had a complaint that his promotional period had passed and he did not like his new package. The escalation team worked with him to get a better package with features closer to what he used to have and to check his internet speed. The complaint is closed. In her report she noted which complaints were now closed and which were still pending for further follow-up.

Financial

Since the last Board meeting White has written four (4) checks on behalf of the BACB, including payments to the Charter Township of Bloomfield for BCTV's filming of March and May sports and payment to the Franklin Public Library which was approved for the PEG grant for internet costs.

The account balances for MBS, BBCU and Beverly Hills accounts as of July 31, 2019 were emailed to all Board members. This information was also provided via hard copies at the meeting.

Ettenson reported that a Bingham Farms resident who switched from AT&T to Comcast had a very satisfactory experience which consisted of a 3 hr. appointment to change over from AT&T to Comcast. By going onto Comcast's website the day of his appointment, the resident was able to find out where in the four (4) hour "appointment window" he was and he had no complaints. White will forward this information to Mazurek, Comcast representative.

PROVIDER RELATED TOPICS

a. Comcast

There was no representative present.

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – August 21, 2019

White reported that Mazurek shared that Comcast was broadening its Internet Essentials Program to reach all local low income Americans. Thanks to their efforts it is estimated that 7 Million households would have access to low cost internet service.

Last week Delaney received two (2) calls at his house, each identifying herself/himself as a Comcast employee and each leaving a message stating there was an open service call, which, according to Delaney, there was not. The message was requesting a call back in order to schedule a time to come to the house. He was suspicious of these calls and wondered if the requesting to come to the house was a new sales tactic to get him to expand his service. This was not surprising to McLain as she has gotten them from two (2) out of the three (3) providers in the area. She warned every consumer to be aware of this method as “knocking on the door” was not having much success. She cautioned everyone (especially Seniors) that before engaging in any conversation about changing service and/or plan, to make sure they know what existing plan they already have and make sure they know exactly what they are agreeing to. This was the time of year when there are all sorts of sales outreach.

There was a discussion about many phishing and scam scenarios.

(Borgon left the meeting at 8:40 AM).

Abraham advised that the Comcast phone service has a method of filtering calls. Personally speaking, his “spam” calls have been reduced 90%. McLain added that AT&T does the same for cell phones and landlines.

Fenberg related a good experience he had had at the new Comcast store off Maple Rd. near the Walmart store when he replaced some equipment. It appeared the store could handle many different issues.

b. AT&T/Uverse/Direct TV

There was no representative present.

c. WOW

There was no representative present.

BAPA/BAMA REPORT

Rota referred to his memo to BACB dated August 15, 2019. He listed the completed **BAMA** Programs which were eight (8) regularly scheduled municipal meetings, the BACB meeting, the Parks and Recreation meeting, Zoning Board of Appeals meeting and the Baldwin Public Library Board meeting..

For the **BAPA** Programs, from the BACB area individual producers and organizations, twenty-eight (28) programs were taped, all of which he listed.

PRODUCER WORKSHOP - BCTV is offering a one-on-one session for those who are interested in producing their own show and for those who want to volunteer and experience

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – August 21, 2019

“behind the scenes”, as well as do some programming. Please call 248-433-7790 and BCTV will schedule a date and time for you.

Rota welcomed Heather Mydloski to the Cable Board and invited her to visit the studio for a tour. The invitation is open to all Board Members.

OLD BUSINESS

McLain thanked Mira Stakhiv, the former Franklin representative, and Sara Bresnahan, the former Beverly Hills representative, for their efforts and contributions to the Cable Board. Both will be missed. She welcomed Heather Mydloski as the new Franklin representative. Mydloski gave a brief personal history of being a Franklin resident of four (4) years and her desire to participate in the community, including being a member of the Franklin Mobile Watch where she met Stakhiv.

McLain and White will meet and review with her the New Member Manual.

NEW BUSINESS

McLain continued the discussion from the last meeting about the NATOA conference. Yesterday she was on a Michigan NATOA call and now she thinks it would be a good idea if she attended the conference given the fact that no one knows when this FCC decision would come down. The people from Washington, D.C. who are working on the appeal will be in attendance and she has the ability to get some information from them. White has estimated the total cost for conference fees, traveling, baggage, hotel and ground transportation would be \$1,931.00.

Conference dates are 9/23/19 to 9/26/19. In the past McLain attended every session, prepared a summary and had access to people who made decisions which impacted what the BACB does here.

Ettenson confirmed that in the past he was one of the three (3) who would attend the conference and found it helpful and useful and would recommend the Board send McLain again. Eick felt this to be very important considering what was happening on the national level. On behalf of Beverly Hills, Delaney felt this was important enough for McLain to attend especially since she would be a representative from Michigan. He added that this should be a planned event every year.

Motion by Fenberg, seconded by Ettenson to authorize the BACB Chairman, Elaine McLain as the BACB representative to attend the NATOA conference in Florida, September 23-26, 2019, the cost not to exceed \$2,200.00.

Roll Call Vote:
Motion Passed (8-0)

PUBLIC COMMENTS

None

BIRMINGHAM AREA CABLE BOARD MEETING MINUTES – August 21, 2019

BOARD COMMENTS

None

There being no further business, the meeting was adjourned at 8:55 AM.



To: Elaine McLain, Chairperson; Members of the Birmingham Area Cable Board

From: Kristin Rutkowski, Village Clerk/Assistant Village Manager, Village of Beverly Hills

Subject: Municipal Services Grant Request (Internet Services)

Date: August 26, 2019

The Village of Beverly Hills utilizes the internet daily to share information through the Village website, GovDelivery messages, and social media. The internet is used to post community activities, updates, and important dates. Meeting agendas, minutes, the Village Charter, and the Municipal Code are also posted online. Moreover, we stream Village Council and Cable Board meetings both live and on-demand through our website.

The Village currently contracts with WOW! Business for internet services in the amount of \$178.98 per month. This includes high speed internet, 5 additional static IPs, and a modem. WOW! has satisfactorily provided these services to the Village since 2011. A copy of a recent bill is attached for your reference.

The Village of Beverly Hills respectfully requests a grant in the amount of \$2,147.76 (\$178.98 per month) for the Fiscal Year 2019-2020 (July 1, 2019 to June 30, 2020) to cover internet services for the Village Offices.

Thank you for your consideration.



Internet • Phone • Enterprise

Account Name VILLAGE OF BEVERLY HILLS
Account Number 011988140
Statement Code 001
Customer Phone (248) 646-6404
Billing Date July 20, 2019

TAXES, SURCHARGES & FEES

VILLAGE OF BEVERLY HILLS
18500 W 13 MILE RD
BEVERLY HILLS, MI 48025-5262

Table with 2 columns: Date (07/19) and Description/Amount (E911 Surcharge \$0.67, FCC Phone Fee \$0.05, Federal Excise Tax \$10.26, Federal Telecom Relay Service Fee \$0.31, Federal Universal Service Fund \$1.63, Sales Tax \$21.76)

Total Taxes, Surcharges & Fees\$34.68

WOW! SERVICE CHARGES

VILLAGE OF BEVERLY HILLS
18500 W 13 MILE RD
BEVERLY HILLS, MI 48025-5262
248-646-6404

Table with 2 columns: Date (07/19-08/18) and Description/Amount (50 DID Number(s) \$12.50, 3 Bus Basic Cable \$0.00, Broadcast TV Fee \$0.00)

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

Table with 2 columns: Date (07/19-08/18) and Description/Amount (Sports Surcharge \$0.00)

Offsets some of the costs WOW! must pay to sports programming networks.

Table with 2 columns: Date (07/19-08/18) and Description/Amount (3 Bus Digital Adapter \$0.00, SU0AA0191919, SU0AA0254895, SU0AA0449188)

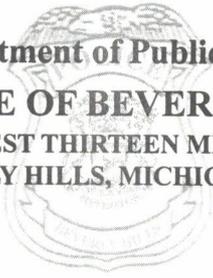
Table with 2 columns: Date (07/19-08/18) and Description/Amount (3 Bus Digital Adapter \$0.00, SU0AA0191919, SU0AA0254895, SU0AA0449188)

Table with 2 columns: Date (07/19-08/18) and Description/Amount (Performance High Speed Internet 240/15 \$149.99, Additional Bus 5 Static IPs \$21.99, Bus Cable Modem \$7.00, 2C99242F3233)

Table with 2 columns: Date (07/19-08/18) and Description/Amount (Bus .050/.050 \$0.00, Voice Trunking (PRI) 23 Call Path Plan \$300.00, Subscriber Line Charge \$25.50)

Offsets costs for WOW! interconnection to phone network. Not a tax or gov't imposed fee.

Total WOW! Service Charges\$516.98



Department of Public Safety
VILLAGE OF BEVERLY HILLS
18600 WEST THIRTEEN MILE ROAD
BEVERLY HILLS, MICHIGAN 48025

Richard C. Torongeau
Director of
Public Safety

PHONE: (248) 540-3400
FAX: (248) 540-3437

MEMO

To: Elaine McLain, Chairperson
Birmingham Area Cable Board Members
From: Richard Torongeau, Public Safety Director
Date: August 15, 2019
Re: Internet Access Grant Request

During FY 2018/19, the Birmingham Area Cable Board provided a grant to the Department of Public Safety to cover the costs of Internet access to four computer services; local area network, building video, in-car video and audio recording. Each of these servers are monitored and maintained by off-site vendors.

Comcast Cable Communications is currently providing the Department with Internet service at a cost of \$82.90 per month (\$994.80 per year). The Beverly Hills Department of Public Safety respectfully requests a grant in the amount of \$994.80 for Fiscal Year 2019/20 (July 1, 2019 through June 30, 2020) to cover Internet services for the Department. I have attached copies of the May and June 2019 statements for the above mentioned services.

Thank you for your consideration.

attachment

Hello,

Thanks for choosing Comcast Business.

Your bill at a glance

For 18600 W 13 MILE RD, BEVERLY HILLS, MI, 48025-5263

Previous balance		\$82.90
Payment - thank you	May 20	-\$82.90
Balance forward		\$0.00
Regular monthly charges	Page 3	\$82.90
Taxes, surcharges & fees		\$0.00
New charges		\$82.90

Amount due Jun 18, 2019 \$82.90

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.
- Any payments received or account activity after May 28, 2019 will show up on your next bill. View your most up-to-date account balance at business.comcast.com/myaccount.

Need help?

- Visit business.comcast.com/myaccount or see page 2 for other ways to contact us.

BEVERLY HILLS
PUBLIC SAFETY DEPT.
APPROVED FOR PAYMENT
BY [Signature]
ACCT. # 205-345-931.00

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST BUSINESS

41112 CONCEPT DR
PLYMOUTH MI 48170-4253
96331290 NO RP 28 20190528 NNNNNNNY 0001793 0006

BEVERLY HILLS POLICE
18600 W 13 MILE RD
BEVERLY HILLS, MI 48025-5263

Account number **8529 10 257 0041714**

Payment due **Jun 18, 2019**

Please pay **\$82.90**

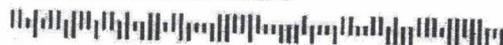
Amount enclosed

\$

Make checks payable to Comcast
Do not send cash



COMCAST
PO BOX 70219
PHILADELPHIA PA 19176-0219



852910257004171400082909

Hello,

Thanks for choosing Comcast Business.

Your bill at a glance

For 18600 W 13 MILE RD, BEVERLY HILLS, MI. 48025-5263

Previous balance		\$82.90
Payment - thank you	Jun 15	-\$82.90
Balance forward		\$0.00
Regular monthly charges	Page 3	\$82.90
Taxes, surcharges & fees		\$0.00
New charges		\$82.90

Amount due Jul 19, 2019 \$82.90

BEVERLY HILLS
PUBLIC SAFETY DEPT.
APPROVED FOR PAYMENT

BY [Signature]
ACCT # 205-345-931

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.
- Any payments received or account activity after Jun 28, 2019 will show up on your next bill. View your most up-to-date account balance at business.comcast.com/myaccount.

Need help?

- Visit business.comcast.com/myaccount or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST BUSINESS

41112 CONCEPT DR
PLYMOUTH MI 48170-4253
96331290 NO RP 28 20190628 NNNNNNNY 0001868 0006

BEVERLY HILLS POLICE
18600 W 13 MILE RD
BEVERLY HILLS, MI 48025-5263

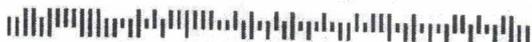
Account number **8529 10 257 0041714**

Payment due **Jul 19, 2019**

Please pay \$82.90

Amount enclosed \$

Make checks payable to Comcast
Do not send cash



COMCAST
PO BOX 70219
PHILADELPHIA PA 19176-0219



852910257004171400082909

MEMORANDUM

DATE: September 10, 2019

TO: Board Members

FROM: Cathy White

Re: Monthly Report

CUSTOMER COMPLAINTS

Most of the complaints that were pending last month have been resolved. Complaint No. 2019-19, which involved Comcast cables at the Williamsburg Condominiums in Birmingham that needed to be repaired or buried, has been satisfactorily addressed by Comcast and this complaint is closed. Similarly, the low-hanging Comcast line in Beverly Hills that was referenced in Complaint No. 2019-24 has been raised and this complaint is closed.

Complaint No. 2019-23, which was received from a Franklin resident having service issues with Comcast, has been resolved. A new complaint was filed on behalf of this resident after subsequent service issues arose, however and this complaint is detailed below and has also been resolved. AT&T has taken care of the unattached wires referred to in Complaint No. 2019-25 and this complaint is closed. The resident seeking to get Comcast to trim tree branches that were too close to the wires was finally able to get DTE to trim the branches and Complaint No. 2019-26 is now closed.

We have received three (3) complaints since the date of my last report. Complaint No. 2019-28 was received from a Franklin resident who was having problems with her Comcast home phone service as well as billing issues. This complaint is pending

Complaint No. 2019-29 was submitted on behalf of a Birmingham resident who had arranged to have his AT&T service transferred to his new residence but a mistake was made by AT&T and instead his service (home phone, cable and internet) was disconnected and he was told that it would take two weeks to get a technician sent to his home to fix the problem. After discussing this with our escalation team representative, he was able to get a technician out to the resident's home within a couple of days. On the Saturday of Labor Day weekend, a very

knowledgeable technician arrived first thing in the morning as promised and fixed everything in less than two hours. The resident was extremely grateful for the help from BACB and AT&T. This complaint is now closed.

Complaint No. 2019-3 was received from the Franklin resident mentioned earlier who had experienced previous issues with his Comcast service and was now having problems with his internet service again. He was able to fix the problem by resetting his modem and this complaint is closed.

FINANCIAL

The account balance for the MBS, BBCU and Beverly Hills accounts as of August 31, 2019 will be e-mailed to all Board members. This information will also be provided via hard copies at the meeting, as well as budget to actual figures.

CHECK DISBURSEMENT

Five (5) checks have been written since the date of our last meeting as follows:

1. Franklin-Bingham Fire Department (Mun. Supp. Services Grant for internet costs): \$2,338.56
2. Bob Borgon (Reimbursement for meeting refreshments): \$63.21
3. Charter Township of Bloomfield (quarterly contract payment): \$53,200.00
4. Advanced Lighting & Sound (PEG Grant for Beverly Hills monitor): \$169.00
5. Advanced Lighting & Sound (PEG Grant for Bingham Farms equipment deposit): \$6,916.50

ADDITIONAL NOTES:

1. A new roster has been prepared and is attached hereto for your records.
2. The meeting dates for 2020 are recommended to be as follows:

January 15

February 19

March 18

April 22 (one week later than usual due to Easter)

May 20

June 17

July 15

August 19

September 16

October 21

November 18

December 16

**BIRMINGHAM AREA CABLE BOARD MEMBERS
SEPTEMBER, 2019**

CITY OF BIRMINGHAM 48009

VACANT

ELAINE MCLAIN, CHAIRMAN
425 N. Eton #302
(248) 225-9903
ekmclain@gmail.com
3/30/20 (01/09/06)

VACANT

DAVID EICK, SECRETARY
559 Greenwood St.
(248) 231-8067
eickhouse@comcast.net
3/30/20 (12/14/15)

DONOVAN SHAND
1645 Buckingham Ave
(248) 330-0747
dgshand@gmail.com
3/30/20 (12-04-17)

MICHAEL FENBERG, TREASURER
908 Chesterfield
(248) 310-7373
michael.fenberg@bakertilly.com
3/30/20 (3/13/17)

GEORGE ABRAHAM,
CABLE ACTION COMM. CHAIR
898 Arlington
(248) 642-1257
georgeabrahamjr@outlook.com
3/30/21 (3/13/17)

VILLAGE OF BEVERLY HILLS 48025

JAMES DELANEY
18129 Riverside
(248) 723-5869
J2delaney@comcast.net
6/30/20 (4/2/19)

GREGORY BURRY
32742 Pierce
(248) 302-1156
gregoryburry@sbcglobal.net
6/30/21 (9/3/19)

GILBERT GUGNI,
VICE CHAIR & PERSONNEL COMM CHAIR
30531 Lincolnshire E.
(248) 892-7842
ggugni@gmhlaw.com
6/30/22 (8/2/16)

BOB BORGON, PEG CHAIRMAN
32340 Drury Lane
(248) 388-1191
rjborgon@gmail.com
6/30/22 (11/15/16)

VILLAGE OF BINGHAM FARMS

VACANT

VILLAGE OF FRANKLIN

HEATHER MYDLOSKI
30585 Birchway Drive 48025
(313) 727-5053
heather.mydloski@experienselect.com
11/16/20 (8/1/19)

BIRMINGHAM SCHOOLS

DR. JOSEPH L. HOFFMAN
Assistant Superintendent for Teaching and Learning
Birmingham Public Schools
31301 Evergreen Road
Beverly Hills, MI 48025
(248) 203-3011
jhoffman@birmingham.k12.mi.us

CABLE ATTORNEY

TIM CURRIER
3001 W. Big Beaver Rd., Suite 200
Troy, MI 48084
(248) 645-9400
tcurrier@beierhowlett.com
www.beierhowlett.com

DWIGHT LEVENS
Executive Director of Technology
Technology Services
1525 Covington Rd.
Bloomfield, MI 48301
(248) 203-4608
DLevens@birmingham.k12.mi.us

OTHER CONTACTS

EXECUTIVE DIRECTOR

CATHY WHITE
P.O. Box 165
Birmingham, MI 48012
BACB (248) 336-9445
Cell (734) 347-1527
execdir@birminghamareacableboard.org

PEG ACCESS (MLAC15)

GREG KOWALSKI BCTV
4200 Telegraph
Bloomfield Hills, MI 48303
(248) 433-7791
gkowalski@bloomfieldtwp.org

CITY OF BIRMINGHAM

CHERILYNN MYNSBERGE- Clerk

VILLAGE OF BINGHAM FARMS

KEN MARTEN –Admin & Clerk

151 Martin Street 48009
(248) 530-1802
cmynsberge@bhamgov.org

VILLAGE OF BEVERLY HILLS

KRISTIN RUTKOWSKI –Clerk/Asst Village Manager
18500 W. Thirteen Mile Rd 48025
(248) 646-6404
Krutkowski@villagebeverlyhills.com

COMCAST CABLE COMMUNICATIONS

KYLE V.MAZUREK
Manager, External Affairs
41112 Concept Drive
Comcast, Heartland Region
Plymouth, MI 48170
(734) 254-1557
Kyle_Mazurek@cable.comcast.com

AT&T

ROBERT JONES
External Affairs
444 Michigan Avenue, 17th Floor
Detroit, MI 48226
(313) 929-0727
rj1961@att.com

24255 Thirteen Mile #190 48025
(248) 644-0044
kmarten@binghamfarms.org

VILLAGE OF FRANKLIN 48025

EILEEN PULKER – Clerk
32325 Franklin Rd
(248) 626-9666
clerk@franklin.mi.us

WIDE OPEN WEST

LESLIE BOWMAN
Executive Customer Advocate
2025 Research Pkwy, Suite D
Colorado Springs, CO 80920-1032
(248) 915-4686
Leslie.Bowman@wowinc.com



Bloomfield Community Television

Memorandum

Bloomfield Township

To: BACB

From: Steve Rota

Subject: Report August 22nd, 2019 through September 18th, 2019

Date: September 11th, 2019

Cc: Greg Kowalski; Cathy White; Elaine McLain, Bob Borgon

BAMA Programs

During this time period we've completed five regularly scheduled municipal meetings, the BACB meeting, Parks and Recreation meeting, Zoning Board of Appeals meeting, Advisory Parking Committee meeting, the Baldwin Public Library Board meeting and The Village of Franklin Labor Day Parade.

BAPA Programs

From BACB area individual producers and organizations we've taped 21 programs. From individuals:

- ❖ *Three Eye on Oakland* hosted by Chuck Moss and David Potts.
- ❖ *Five Michigan Entrepreneur* hosted by Tara Kachaturoff.
- ❖ *Five Patriot Lessons* hosted by Judge Michael Warren.
- ❖ *Inside City Hall* September edition with Joe Valentine.

From BACB area organizations:

- ❖ *Two Women's Club* Lectures.
- ❖ *Birmingham Republican Women's Club* Lecture.
- ❖ *Women Officials Network*.
- ❖ *Plant Based Nutrition Support Group* Lecture.
- ❖ *BACB Sports Volleyball*.
- ❖ *BACB Sports Water Polo*.

PRODUCER WORKSHOP

We are offering a one on one session for those who are interested in producing their own show and to those who want experience behind the scenes. Please call 248-433-7790 and we can schedule a date and time with you.

EQUIPMENT

The monitor has arrived and I installed it last week. The truck triax should arrive next week. The Bingham Farms install date is set for mid-October. If all goes well, we will tape their first meeting on Monday, October 28th.